

2016 INDIANA CHILD SUPPORT CONFERENCE AGENDA

| TIME | PROGRAM | ROOM |
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Session rooms are subject to change. Please check the Registration Area for room changes.

Attorneys desiring CLE credit must sign in every morning.

TUESDAY, JUNE 14, 2016

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| 3:00 - 6:00 | REGISTRATION DESK OPEN | SOUTH LOBBY II |
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| 3:30 - 4:30 (CLE) | <i>"The Court of Appeals Said What?"</i> | UPTOWN/STATE/ROXY |
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We will examine a number of opinions from the Court of Appeals. What impact to do these opinions have on how we process cases? Do these opinions eliminate or create issues? Reviewed will be reported and non-reported cases. To maximize audience participation, this session will be conducted in a "game show" format, and all attendees will be required to engage as participants. Hopefully, learning and fun will ensue.

Speaker: John Owens, Deputy Prosecutor, Supervisor, Marion County

Moderator: Laura A. Bernacki Stafford, Deputy Prosecutor, Porter County

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| 5:00 - 5:30 | MODERATOR MEETING | ARMSTRONG |
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All Moderators are asked to attend this meeting to receive instructions and announcements. If unable to attend this meeting, please attend the meeting on Wednesday at 9:45 a.m.

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| 7:00 - 8:30 | IPAC Title IV-D Sub-Committee Meeting | BEETHOVEN |
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WEDNESDAY, JUNE 15, 2016

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| 7:00 - 4:00 | REGISTRATION DESK OPEN | SOUTH LOBBY II |
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| 7:00 - 8:15 | LIGHT FARE AND MINGLING | CELEBRITY EAST |
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| 7:00 - 7:45 | <i>Yoga Session</i> | FOX/MAJESTIC/ORPHEUM |
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| 8:15 - 9:45 | OPENING CEREMONY | CELEBRITY WEST |
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Welcoming Remarks:

David Powell, Executive Director, Indiana Prosecuting Attorneys Council

Rochelle Moody, Deputy Prosecutor/IV-D Director, Lake County

Karla Mantia, Title IV-D Policy Liaison, Indiana Prosecuting Attorneys Council

Ethan McKinney, Chairman, IPAC Child Support Sub-Committee, Deputy Prosecutor, St. Joseph County

Recognition of Years of Service Recipients:

Laura A. Bernacki Stafford, Chairman, Conference Committee, Deputy Prosecutor, Porter County

STATE OF THE CHILD SUPPORT BUREAU

Cynthia Longest, Deputy Director, Child Support Bureau

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WEDNESDAY, JUNE 15, 2016

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| 9:45 – 10:00 | BREAK | CELEBRITY EAST |
| SPONSORED BY: ACCENTURE, CCB CHILD SUPPORT ENFORCEMENT, CORRISOFT, & XEROX | | |

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| 9:45 – 10:00 | MODERATOR MEETING | ARMSTRONG/BEETHOVEN |
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Moderators that were unable to attend the meeting on Tuesday are asked to attend this meeting to receive instructions and announcements.

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| 10:00 – 11:00 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP A (NO CLE) | Child Support Heroes - Leadership | AMBASSADOR/APOLLO/CHICAGO |
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Ever wonder what traits make a Child Support worker shine? We will be exploring the building blocks in this session! Besides tips for practicing and growing your skills, everyone will be provided with resources to keep the momentum going after the class is over.

Panel: **Patrick Robertson, Training Development Manager, CSB**
Leann Trotter, Associate Instructional Designer, CTU, CSB

Moderator: Jacqueline Greve, Associate Instructional Designer, CTU

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| WORKSHOP B (CLE) | Medical Support Order Establishment under the Revised 2016 Child Support Rules and Guidelines | FOX/MAJESTIC/ORPHEUM |
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Effective January 1, 2016, the Indiana Supreme Court changed the guidance on establishing medical support orders. Generally speaking, these changes have required court orders to be more fact-sensitive and case-specific in terms of which parent is ordered to carry insurance for the child. As prosecutors and courts have adjusted their procedures and order language to meet these new requirements, questions and best practices have begun to emerge. This session is an opportunity to share concerns, questions, and successes about how your county is adjusting to the new medical support order requirements, and to give feedback on how the new guidelines are working.

Panel: **Linda Nearing, Assistant Deputy Director, County & Program Support, CSB**
Thomas Sarver, Deputy Prosecutor, Montgomery County

Moderator: Angela Davis, Senior Manager, CTU

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| 10:00 – 11:00 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP C (CLE) | Creative Contempt Actions and Enforcing Against the Self-Employed Obligor <p>Special case circumstances call for special legal strategies. Frustrating cases may require alternative approaches in court. Self-employed obligors present unique challenges. These situations and more will be discussed to pose possible solutions for your tough cases.</p> <p>Panel: Brent Cullers, Deputy Prosecutor, Marion County Tracy Yeager Stogsdill, Deputy Prosecutor, Brown County</p> <p>Moderator: Sarah Troyer, Deputy Prosecutor, St. Joseph County</p> | REGAL/PARADISE/PALACE |
| WORKSHOP D (CLE) | Advanced Child Support Calculations <p>Join us in discussing difficult child support calculations. Children in different counties. Multiple families. Social security issues. We will provide some scenarios for discussion, but please bring your ideas. This is not a lecture session. We do not have all the answers. Discussion is expected by the group to provide constructive ideas.</p> <p>Panel: Karin Brown, Deputy Prosecutor, Porter County Laura A. Bernacki Stafford, Deputy Prosecutor, Porter County</p> <p>Moderator: Spencer Patterson, Deputy Prosecutor, St. Joseph County</p> | UPTOWN/STATE/ROXY |
| WORKSHOP E (CLE) | Arrears Only Cases <p>Do you have arrears only cases that you find frustrating? Cases where you just can't seem to find a way to collect? These cases can present unique challenges and difficulties, and sometimes call for creative measures to get payments on track. This session will discuss some possible enforcement methods and hopefully generate some new ideas for increased success.</p> <p>Panel: Amy Colgen Clark, Deputy Prosecutor, Monroe County Stephen Roger Kitts II, Deputy Prosecutor, Cass County</p> <p>Moderator: Jill Hermus, Associate Instructional Designer, CTU</p> | ARMSTRONG/BEETHOVEN |

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| 10:00 – 11:00 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP F (CLE) | Felony Non-Support | MCCARTNEY/MOZART |
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The basics of felony non-support will be covered in this session. The recent changes to both charging and sentencing will be discussed. The presenters will provide suggestions from their experience on a variety of issues such that each participant should gain knowledge useful in their county.

Panel: **Robert Bishop, Deputy Prosecutor, Kosciusko County**
 Matt Keppler, Deputy Prosecutor, Vanderburgh County

Moderator: Corey Miller, Team Leader, St. Joseph County

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| 11:00 – 11:15 | BREAK | CELEBRITY EAST |
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| 11:15 – 12:15 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP A (CLE) | Undocumented Immigrants | AMBASSADOR/APOLLO/CHICAGO |
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This session will provide a concise review of immigration law and policy to help determine what classifies someone as an undocumented immigrant. This session will also offer guidance on how to enforce and establish a child support order against an undocumented immigrant and the responsibilities of a Title IV-D agency when a custodial or non-custodial parent lacks immigration status. Lastly, helpful tips on how to deal with Immigration and Customs Enforcement (ICE), helpful contact information for ICE and information on how ISETS handles these types of cases will be discussed during this session.

Panel: **Joseph R. Fuschetto, Associate Attorney, Bunger and Robertson**
 Michael McGuire, Deputy Prosecutor, Marion County

Moderator: Rhonda Stallworth, Team Leader, Allen County

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| WORKSHOP B (NO CLE) | Introduction to Data Warehouse Reporting | FOX/MAJESTIC/ORPHEUM |
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This session will be geared toward newer users or anyone looking for a refresher course on basic data warehouse reporting functionality. It will highlight the various types of reports and reference materials available as well as provide tips for how to get the most out of your reports. Information from prior sessions will be included as part of this session.

Speaker: **Matt Winely, Data Analyst, CSB**

Moderator: Robert Thomas, Senior Instructional Designer, CTU

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| 11:15 – 12:15 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP C (CLE) | Advanced Bankruptcy | REGAL/PARADISE/PALACE |
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This course presumes attendees have a basic understanding of the bankruptcy process. This session will address the following issues: how to respond to an objection to your claim; how to object to confirmation of the debtor's plan; how negotiating for child support payments to be made outside of the plan can be a win-win scenario; when to seek relief from the automatic stay or dismissal of the bankruptcy case; whether to seek modification of the bankruptcy plan; and understanding how priority claims are treated differently when the arrears is solely owed to the state as compared to a custodial parent. The session will also examine the bankruptcy court's treatment of 11 U.S.C. §§362(b)(2) and 1327(a) as separate requirements that bind IV-D agencies in the collection of a child support debt.

Speaker: **Brent Cullers, Deputy Prosecutor, Marion County**

Moderator: Alexandria Weddle, Paralegal, Allen County

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| WORKSHOP D (NO CLE) | Incoming UIFSA | UPTOWN/STATE/ROXY |
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This session will provide a brief overview and discussion of topics involving incoming intergovernmental cases including what to do when receiving a new UIFSA case, registration of another state's order, ongoing case processing strategies from the perspective of different size county offices and closing Intergovernmental cases. In addition, some basic scenarios will be discussed.

Panel: **Stephanie Diehl, Administrator, Greene County**
Michelle DeWitt, Director of Operations, Vanderburgh County
Kimberly Sullivan, IV-D Child Support Trainer, Elkhart County

Moderator: Anne Proctor, Associate Instructional Designer, CTU

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| WORKSHOP E (CLE) | Modification Review & Adjust | ARMSTRONG/BEETHOVEN |
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Child support orders are subject to modification, in either direction, and failure to make timely requests for modification often result in delinquency proceedings that could have been avoided. This session will address the following: when, how, and why to modify child support orders, at whose request, under whose authority, and for whose benefit.

Speaker: **Stephen Roger Kitts II, Deputy Prosecutor, Cass County**

Moderator: Tammy Williams, Assistant Administrative Director, Allen County

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| 11:15 – 12:15 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP F (NO CLE) | A Day in the Life of ISETS Help Desk & Help Desk Ticket | MCCARTNEY/MOZART |
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Did you ever wonder what happens after you submit a Help Desk Ticket? Are you curious about what exactly the state staff are doing in the CSB financial areas? This includes: Electronic Funds Transfer (EFT) Unit, Adjustment Unit (AAD), Public Assistance Research & Recovery (PARR), Undistributed Collections (UDC), and Indiana State Central Collection Unit (INSCCU).

Panel: **Peggy Boggs, Assistant Deputy Director, Internal Operations, CSB**
 Michael “Tony” Hale, Business Systems Consultant Intermediate, CSB
 Jamie Kencke, Senior Manager of Finance, CSB
 Sheila Vinson, IT Business Manager, CSB

Moderator: Nicole Lemmons, Business System Consultant, CTU

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| 12:15 – 1:30 | LUNCH ON YOUR OWN |
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| 1:30 – 2:30 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP A (CLE) | Legal Issues in IV-D | AMBASSADOR/APOLLO/CHICAGO |
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Please join us for a panel discussion focusing on ethical concerns surrounding current hot topics relevant to the ever-changing world of child support. Issues slated to be discussed include: *Does a IV-D office have an ethical duty to pursue a right-size order due to de-facto custody issues? Should deputies be pursuing findings of contempt and jail time in arrears-only cases when an obligor fails to comply with a court order to appear at WorkOne? Is it ethical to immediately report unpaid delinquent support to a credit reporting office? When an obligor fails to comply with an in-office agreement, does IV-D have an ethical obligation to send a Notice of Intent to suspend a driver's license, or may IV-D do so administratively without sending the NOI? Does a deputy have an ethical duty to send National Medical Support information to an employer when that deputy has a limited appearance on file but both parents have been ordered to provide health insurance for the child? What language, if any, should establishment and modification orders include to address the rebuttable presumption that health insurance is affordable? Does a IV-D office have an ethical duty to refrain from filing a criminal non-support information when an obligor is on his or her second or third disability claim?* Other topics may be addressed time permitting.

Panel: **Wendy Burford, Deputy Prosecutor, Decatur County**
 Angelica T. Carter, Chief Legal Counsel, CSB
 Andrew Schweller, Deputy Prosecutor, Allen County

Moderator: Brent Cullers, Deputy Prosecutor, Marion County

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| 1:30 – 2:30 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP B (NO CLE) | Excel Spreadsheets As technology continues to evolve, don't get left behind! Join us for this session to learn valuable tips for putting Excel to work for you. This session will analyze the different functions and how to report on Excel data. This is your time to take advantage of this one-of-a-kind presentation to help you extend Excel usefulness. Speaker: Mark Lewers, Ivy Tech Corporate College Instructor Moderator: Rebecca King, Associate Instructional Designer, CTU | FOX/MAJESTIC/ORPHEUM |
| WORKSHOP C (CLE) | <i>Legal Advice vs. Customer Service</i> Working in a child support office means we come into contact with citizens every day. As public employees we strive to provide professional and courteous responses to those we serve. However, working in an office that deals with the law means we have to avoid giving out legal advice. Where is the line between helping a citizen by answering a question and providing legal advice? This session offers a look at scenarios and questions faced in a child support office to avoid stepping over the line of being helpful and into unauthorized practice of the law. This session is good for caseworkers and attorneys alike who wonder how much information should be given, how much help should be given with pleadings, and what is "advice". Speaker: Gale Palmer, Deputy Prosecutor, Allen County Moderator: Heidi DeMuth, Team Leader, Allen County | REGAL/PARADISE/PALACE |
| WORKSHOP D (CLE) | UIFSA 2008 - Becoming Uniform Once Again WE FINALLY MADE IT! UIFSA 2008 is now the federal mandate. All states should have enacted the new legislation by now. Soon we all will be back to a truly uniform law regarding intergovernmental child support cases. Shortly thereafter, the United States will deposit our instrument of ratification in the Netherlands and the United States will become a member of the Hague Convention on the <i>International Recovery of Child Support and Other Forms of Family Maintenance</i> . This workshop will cover the key changes and critical updates to interstate and international child support processing. Speaker: Robert Velcoff, Manager of Contract Monitoring & Interstate, New York State DCSE, Albany, New York Moderator: Robert Bishop, Deputy Prosecutor, Kosciusko County | UPTOWN/STATE/ROXY |

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|------|---------|------|
|------|---------|------|

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| 1:30 – 2:30 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP E (NO CLE) | Your Body Speaks Even When You Don't | ARMSTRONG/BEETHOVEN |
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Your facial expressions, posture, gestures and your handshake convey information about you. Together they create a subtext for the message you want to share and can either help or hurt you. We will demonstrate the basics of body language, including the postures to avoid if you are presenting while standing or those to use if you are seated.

Speaker: **Rhonda Tamulonis, When You Leave the Room**
Sara Norris, When You Leave the Room

Moderator: Lisa Fowlkes, Paralegal, Allen County

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| WORKSHOP F (CLE) | Paternity Establishment | MCCARTNEY/MOZART |
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The session will cover paternity establishment and the many ways paternity can be established on our cases.

Panel: **Kristen Bruss, Deputy Prosecutor, Lake County**
Robert Harkins, Deputy Prosecutor, Lake County

Moderator: Byron Tinkey, Deputy Prosecutor, Allen County

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| 2:30 – 2:45 | BREAK | CELEBRITY EAST |
| SPONSORED BY: ACCENTURE, CCB CHILD SUPPORT ENFORCEMENT, CORRISOFT, & XEROX | | |

| 2:45 - 3:45 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP A (CLE) | Social Media and Child Support | AMBASSADOR/APOLLO/CHICAGO |
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In this session we will review and discuss social media and how it can be utilized for child support purposes. We will discuss the pitfalls to be wary of, the ways social media may be used in furtherance of a case and also discuss some dos and don'ts for government employees when it comes to social media use.

Speaker: **Ethan McKinney, Deputy Prosecutor, St. Joseph County**

Moderator: Denise Bowers, Team Leader, Allen County

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| TIME | PROGRAM | ROOM |
|------|---------|------|
|------|---------|------|

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WEDNESDAY, JUNE 15, 2016

| 2:45 - 3:45 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP B (CLE) | Current Ethics Issues in Child Support | FOX/MAJESTIC/ORPHEUM |
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Even though we all play by the same ethical rules, IV-D child support enforcement is faced with special concerns in the ethical arena. Procedures and actions taken to establish and enforce child support are performed by a combination of federal, state and local actors, all of whom interact with parties and their lawyers through the child support program. IV-D offices initiate legal courtroom procedures in a fashion similar to a private attorney, and at the same time, take independent administrative actions pursuant to federal and state guidelines. As a result, IV-D offices face ethics questions that do not often affect civil law offices in the private realm. This session will analyze and discuss some new ethical issues that have arisen in the IV-D office and provide guidance to your attorneys and caseworkers in meeting these challenges.

Speaker: Donald R. Lundberg, Attorney at Law, Partner of Barnes & Thornburg

Moderator: William Welch, Child Support Staff Attorney, IPAC

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| WORKSHOP C (NO CLE) | Federal Locate | REGAL/PARADISE/PALACE |
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This session will present basic and advanced methods of the Federal Parent Locate Services and Portal in locating parents and their assets. We will also discuss how the federal tools can provide information to help get new cases up and running or to inject new life into old cases.

Speaker: Jan Raffauf, State Technical Support, OCSE Federal Parent Locate Services

Moderator: LeAnn Trotter, Associate Instructional Designer, CTU

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| WORKSHOP D (CLE) | Advanced UIFSA Scenarios | UPTOWN/STATE/ROXY |
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Are you ready for the UIFSA challenge? This roundtable discussion ventures well beyond UIFSA basics, beyond situations where the answers to questions related to UIFSA are clear-cut. Participants will venture into areas where there are shades of gray, where the law is unclear, where multiple interpretations of the same provisions exist, and even individual jurisdictions within a single state conduct business differently. Join us as we present a variety of scenarios to stimulate our roundtable discussion of topics such as what to do when states disagree over the appropriate course of action, choice of law, appropriate tribunal, and the differences between UIFSA 2008 and the previous versions. Be prepared to share your opinions, because this workshop encourages active audience participation!

Speaker: Robert Velcoff, Manager of Contract Monitoring & Interstate, New York State DCSE, Albany, New York

Moderator: Andrew Schweller, Deputy Prosecutor, Allen County

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|------|---------|------|

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| 2:45 - 3:45 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP E (NO CLE) | CSB Outreach | ARMSTRONG/BEETHOVEN |
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Get ready for CSB Outreach 2016! There are a lot of exciting events planned and you do not want to miss it! Join us as we unveil the plans for the 40th Anniversary Celebration, including plans for a CSB-sponsored community outreach fair, reveal new outreach materials to better serve families, and discuss how to do outreach in your own community. This session will include group activities, on-site displays, and plenty of audience participation. Don't miss out on this upbeat and informative session!

Speaker: Cynthia Longest, Deputy Director, CSB
Eric Durnil, Strategic Initiatives Director, CSB

Moderator: Julie Correll, Senior Instructional Designer, CTU

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| WORKSHOP F (NO CLE) | Behind the Scenes of ISETS-Enforcement | MCCARTNEY/MOZART |
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Are you interested in hearing more about the work that is conducted on a daily basis in some of our other CSB units? This session includes information about the following CSB units: Parent Locate Services (PLS)/Vehicle Titles, Employer Maintenance Unit (EMU), Intergovernmental Central Registry Unit (ICRU), Centralized Enforcement Unit (CEU), and the Kidsline.

Panel: Peggy Boggs, Assistant Deputy Director, Internal Operations, CSB
Sheila Davis, Supervisor, Parent Locate Services, CSB
Larry Robertson, Intermediate Manager of CEU, CSB
Dorothy Webb, Senior Manager of Central Services, CSB

Moderator: David Nixon, Associate Instructional Designer, CTU

THURSDAY, JUNE 16, 2016

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| 7:00 - 4:00 | REGISTRATION DESK OPEN | SOUTH LOBBY II |
| 7:00 – 8:30 | LIGHT FARE AND MINGLING | CELEBRITY EAST |

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THURSDAY, JUNE 16, 2016

| 8:30 – 9:30 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP A (NO CLE) | INvest Updates This session will bring the conference participants up to speed on the current INvest efforts. Status on the procurements which include Quality Assurance (QA), Independent Verification and Validation (IVV&V), and Design Develop Implement (DDI) will be a part of this session. The efforts of Organizational Readiness and upcoming county considerations such as data cleanup, conversion, scanning and imaging will be discussed. The conversation about INvest has been occurring for a long time. But over the next few months things are really going to be heating up with INvest and both the state and counties will be starting to see them. Speaker: Stephen “Joe” Jean, Assistant Deputy Director, INvest Project Executive, CSB Jeff Obst, PMP, ECM Scanning and Imaging Process Owner, CSB Kathy Dvorak, Organization Readiness, Prosecutor Business Process Owner, CSB Moderator: Deborah Wilson, Senior Instructional Designer, CTU | AMBASSADOR/APOLLO/CHICAGO |
| WORKSHOP B (NO CLE) | Good Neighbors Join us as we share information about the Illinois Child Support Program. We will provide a general overview of how we are structured, share some helpful hints as well as what our current activities and challenges are. The hope is that by sharing the information, the lines of communication will be opened and the establishment and collection of support will be improved with our neighbors to the East. Panel: Debbie Packard, Assistant Deputy Administrator, Statewide Intergovernmental Operations and Quality of Assurance Norris A. Stevenson, Deputy Administrator, Illinois Department Services Moderator: Doris Wilson, Trainer, Marion County | FOX/MAJESTIC/ORPHEUM |
| WORKSHOP C (CLE) | Paternity Disestablishment This session will explore the public policies that drive “paternity disestablishment” and estoppel. We will discuss the statutory requirements necessary to rescind paternity, and consider steps to minimize paternity issues. Speaker: Kristina Armstrong, Deputy Prosecutor, La Porte County Moderator: Chris Collins, Deputy Prosecutor, St. Joseph County | REGAL/PARADISE/PALACE |

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| <u>THURSDAY, JUNE 16, 2016</u> | | |
| 8:30 – 9:30 | BREAKOUTS | WORKSHOPS A – F |
| WORKSHOP D (CLE) | Tips and Tools for Contempt <p><i>"Tips and Tools for Contempt"</i> will provide you with an understanding of what contempt is and how you can use it. In the realm of child support, the <i>Motion for Rule to Show Cause</i> can be one of our strongest and most often used tools. We will provide information on when to file the <i>Motion for Rule to Show Cause</i>, and what information and documents are needed. We will also lay out a strategy on what subjects to address and questions to ask at the hearing. Real life examples will highlight the presentation, giving you a better understanding of this legal tool and how it works.</p> <p>Panel: Gale Palmer, Deputy Prosecutor, Allen County Tracy Smith, Deputy Prosecutor, Allen County</p> <p>Moderator: Tammie S. Johnson, Administrative Director, Civil</p> | UPTOWN/STATE/ROXY |
| WORKSHOP E (CLE) | Irregular and Alternative Income <p>This session will focus on irregular income when calculating a child support obligation worksheet. We will review types of irregular income, and the methods preferred by the Child Support Guidelines for dealing with irregular income. We will examine some of the relevant case law on irregular income.</p> <p>Speaker: Bruce Wells, Deputy Prosecutor, Elkhart County</p> <p>Moderator: Shelby Bujalski, Legal Assistant III, Elkhart County</p> | ARMSTRONG/BEETHOVEN |
| WORKSHOP F (CLE) | IV-D Claims and Expenditures <p>This session will focus on practical information relating to IV-D claims and expenditures, including updates to IV-D claims guidance documents. The session will also review tracking the IV-D time worked by employees, with an emphasis on part-time employees plus allocation of claimed expenses. Further topics such as bonuses and IV-D inventory listings will also be discussed.</p> <p>Speaker: Adam Norman, Assistant Deputy Director, Financial Quality Assurance, CSB Donna Frank, Personnel and Legal Operations Counsel, DCS</p> <p>Moderator: Shelley Septer, Vice President, CCB</p> | MCCARTNEY/MOZART |
| 9:30 – 9:45 | BREAK | CELEBRITY EAST |

2016 INDIANA CHILD SUPPORT CONFERENCE AGENDA

| TIME | PROGRAM | ROOM |
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THURSDAY, JUNE 16, 2016

9:45 – 10:45 **PLENARY SESSION** **CELEBRITY WEST**
(NO CLE) *“The Nerve to Serve... Say Hello to Humor & Goodbye to Burnout”*

Humor helps. The ability to laugh at life helps us deal with daily disappointments and setbacks. Humor gives child support professionals the nerve to serve in our increasingly complex and challenging environment. Join us as we demonstrate how humor helps you stay in control, stay positive, and maintain balance and perspective. In this humorous and inspiring motivational speech participants will learn how to:

- Laugh at the tough stuff
- Say hello to humor and goodbye to burnout
- Use appropriate humor as a tool not a weapon
- Play along the way and enjoy work
- Be compelled to use humor, laughter, and play to breathe new passion into work
- Use their Amuse System to boost their Immune System
- Use humor to create rapport and win trust and loyalty
- Know that a sense of humor is invaluable in promoting flexibility, resilience, and coping skills
- Use humor to stay in control
- Use play to be in the moment (where time flies) and there is no stress

Speaker: **Jody Urquhart**

Moderator: Ethan McKinney, Deputy Prosecutor, St. Joseph County

10:45 – 11:00 **BREAK** **CELEBRITY EAST**
SPONSORED BY: AUCTOR, DNA DIAGNOSTICS CENTER, MAXIMUS, NORTHWOODS, & PROTECH

11:00 – 12:00 **BREAKOUTS** **WORKSHOPS A – F**

WORKSHOP A **Small County Best Practices Part 1** **AMBASSADOR/APOLLO/CHICAGO**
(CLE)

These two consecutive sessions will focus on generating discussions about best practices used by small counties in the following areas: *paternity establishment; order establishment; modification; current support collections; arrears collections; customer service; and efficiency measures*. These sessions will be structured similar to the IPAC *Best Practice Workshops* held biannually in the north, south, and central regions of the state. The focus will be on what works best in smaller offices with limited staff and smaller caseloads.

Panel: **Aaron Barnard, Deputy Prosecutor, Bartholomew County**
Wendy Burford, Deputy Prosecutor, Decatur County
Danetta Dorsett, IV-D Administrator, Brown County
Mandy Gossage, IV-D Office Manager, Henry County
April Graper, IV-D Administrator, Gibson County
Kimberly Hitchcock, IV-D Administrator, Jasper County
Stephen Roger Kitts II, Deputy Prosecutor, Cass County
Tracy Yeager Stogsdill, Deputy Prosecutor, Brown County
Rechel Wilz, IV-D Administrator, Daviess County

Moderator: Karla Mantia, Title IV-D Policy Liaison, IPAC

2016 INDIANA CHILD SUPPORT CONFERENCE AGENDA

| TIME | PROGRAM | ROOM |
|------|---------|------|
|------|---------|------|

Session rooms are subject to change. Please check the Registration Area for room changes.

THURSDAY, JUNE 16, 2016

| 11:00 – 12:00 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP B (CLE) | Statute of Limitations | FOX/MAJESTIC/ORPHEUM |
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Oh no! This file is covered in dust and has gray hair growing out the top. It hasn't seen the light of day since Methuselah was a child. What do we do with it now? Every office has those old files that have not seen action in years. The children are grown. The court orders are old and printed on aging yellowing paper. Can you still collect child support on those old orders? Come to this workshop to hear about your options in these old cases. Has the Statute of Limitations run? Are there ways to avoid that kind of challenge? What can you do to protect yourself from the Statute of Limitations effect in the future? Come to this workshop and we'll see!

Speaker: William Welch, Child Support Staff Attorney, IPAC

Moderator: Linda Nearing, Assistant Deputy Director, CSB

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| WORKSHOP C (NO CLE) | Tribal Child Support for State Workers-101 | REGAL/PARADISE/PALACE |
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Participants in this interesting workshop about Tribal Nations and child support enforcement will learn the basics of tribal child support case management. Topics include how tribal programs compare to state child support programs; tribal enrollment; tribal per capita payments; and registration of foreign (state) orders for enforcement.

Speaker: Tami Masuca, OCSE Project Specialist, Administration for Children and Families

Moderator: Karon Northcutt, Caseworker, St. Joseph County

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| WORKSHOP D (CLE) | IV-D and LGBT Parents | UPTOWN/STATE/ROXY |
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Last year, the United States Supreme Court declared that same sex couples have the right to marry, and have that marriage recognized in every state. Courts and legislatures across the country are confronted with complicated parentage issues, including children born through assisted reproduction and surrogacy. This year the Uniform Law Commission began proceedings to amend the Uniform Parentage Act to address these issues. Lesbian, gay, bisexual, and transgender parents are an integral part of today's modern family and a growing part of the child support caseload. Come hear how the new legal landscape impacts Title IV-D programs and the financial responsibilities for children of LGBT parents.

Speaker: Diane Potts, Senior Associate, Center for the Support of Families, Inc.

Moderator: Sarah Marler, Deputy Prosecutor, St. Joseph County

2016 INDIANA CHILD SUPPORT CONFERENCE AGENDA

| TIME | PROGRAM | ROOM |
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| <p><i>Session rooms are subject to change. Please check the Registration Area for room changes.</i></p> <p><u>THURSDAY, JUNE 16, 2016</u></p> | | |
| 11:00 – 12:00 | BREAKOUTS | WORKSHOPS A – F |
| WORKSHOP E (CLE) | <p>E-Filing</p> <p>Learn about the ins and outs for e-filing in the State of Indiana. Numerous counties are now offering litigants the ability to e-file. This session will provide a high level overview of the project and what needs to be done in order to participate in the e-filing system. Information will be shared regarding the continued deployment of the Odyssey case management system and INCite applications relevant to the enforcement of child support.</p> <p>Panel: Donna Edgar, Project Manager, Indiana Supreme Court Mary DePrez, Director and Counsel for Trial Court Technology, Indiana Supreme Court, Division of State Court Administration</p> <p>Moderator: John Owens, Deputy Prosecutor, Marion County</p> | ARMSTRONG/BEETHOVEN |
| WORKSHOP F (CLE) | <p>Administrative Rule 9</p> <p>This session will cover the Administrative Rule 9 confidentiality requirements for court filings in Title IV-D cases. The session will clarify what information must be maintained confidential and not accessible to the public in court filings in Juvenile Paternity (JP) and Domestic Relations (DR) case types.</p> <p>Speaker: Jeffrey S. Wiese, Director, Trial Court Management, Indiana Supreme Court</p> <p>Moderator: Suzanne O'Malley, Deputy Director, IPAC</p> | MCCARTNEY/MOZART |
| 12:00 – 1:30 | <i>LUNCHEON & AWARDS PRESENTATION</i> | CELEBRITY WEST |
| | <p>Speakers: Honorable Michael G. Gotsch, Sr., Judge, St. Joseph County Circuit Court L. Kent Wilcox, Former Indiana Title IV-D Director and Federal IV-D Official Karla Mantia, Title IV-D Policy Liaison, Indiana Prosecuting Attorneys Council Recognition of Former CSB Directors, State and County Staff Ethan McKinney, Chairman, IPAC Child Support Sub-Committee, Deputy Prosecutor, St. Joe County</p> <p>Award Presentations: Laura A. Bernacki Stafford, Chairman, Conference Committee, Deputy Prosecutor, Porter County</p> | |
| 1:30 – 1:45 | BREAK | CELEBRITY EAST |

2016 INDIANA CHILD SUPPORT CONFERENCE AGENDA

| TIME | PROGRAM | ROOM |
|------|---------|------|
|------|---------|------|

Session rooms are subject to change. Please check the Registration Area for room changes.

THURSDAY, JUNE 16, 2016

| 1:45 – 2:45 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP A (CLE) | Small County Best Practices Part 2 | AMBASSADOR/APOLLO/CHICAGO |
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These two consecutive sessions will focus on generating discussions about best practices used by small counties in the following areas: *paternity establishment; order establishment; modification; current support collections; arrears collections; customer service; and efficiency measures*. These sessions will be structured similar to the IPAC *Best Practice Workshops* held biannually in the north, south, and central regions of the state. The focus will be on what works best in smaller offices with limited staff and smaller caseloads.

Panel:

Aaron Barnard, Bartholomew County
Wendy Burford, Deputy Prosecutor, Decatur County
Danetta Dorsett, IV-D Administrator, Brown County
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Kimberly Hitchcock, IV-D Administrator, Jasper County
Stephen Roger Kitts II, Deputy Prosecutor, Cass County
Tracy Yeager Stogsdill, Deputy Prosecutor, Brown County
Rechel Wilz, IV-D Administrator, Daviess County

Moderator: Karla Mantia, Title IV-D Policy Liaison, IPAC

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| WORKSHOP B (CLE) | Problem Orders and Trial Rule 60 | FOX/MAJESTIC/ORPHEUM |
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Do some Court Orders give you heartburn? Do challenges to orders in your cases also give you heartburn? Come seek heartburn relief and learn the rules regarding Trial Rule 60B – *Motion for Relief from Judgment or Order*. This workshop will focus on the parts of the rule that frequently are used to challenge child support orders and discuss how to best respond to such challenges. We will also discuss how you might want to use the rule to challenge those order you feel are inappropriate. Better orders make better cases. Better cases make your work easier. Easier work makes you happy. So, come to this workshop and be happy!

Speaker: William Welch, Child Support Staff Attorney, IPAC

Moderator: Micki Machowiak, Supervising Deputy Prosecutor, St. Joseph County

2016 INDIANA CHILD SUPPORT CONFERENCE AGENDA

| TIME | PROGRAM | ROOM |
|------|---------|------|
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Session rooms are subject to change. Please check the Registration Area for room changes.

THURSDAY, JUNE 16, 2016

| 1:45 – 2:45 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP C (NO CLE) | <p>Military</p> <p>The goal of this session is to provide practitioners with practical tips for working with military families. We will discuss how to obtain income documents from the service member and the government as well as how to read and interpret those documents and introduce them in court. We will learn the proper method of calculating a service member's income and gain a better understanding of military health benefits including TRICARE and DEERS. We will discuss methods of enforcing child support obligations through garnishment, allotment and the default military support guidelines. Finally, we'll learn about the <i>Service members Civil Relief Act</i> and how it can impact your child support case.</p> <p>Speaker: Ashley L. Oldham, Attorney at Law, Sullivan and Tanner</p> <p>Moderator: Karen Cole, Child Support Consultant, Allen County</p> | REGAL/PARADISE/PALACE |
| WORKSHOP D (NO CLE) | <p><i>"I Love My Job – It's the People I Can't Stand"</i></p> <p>Join us in this hilariously interactive, practical and inspiring motivational speech that shows you how to develop healthy communication patterns with anyone. You can learn to handle the most difficult situations and the most challenging people and how to get through to others without giving in. Never again fall victim to those who love to make life miserable for the rest of us! Knowing how to deal with difficult people at work will allow you to approach your job with more enjoyment and your coworkers with greater confidence. Cooperation, collaboration, and compromise will improve workplace satisfaction . . . and productivity! Build a more productive, enjoyable and efficient workplace for everyone.</p> <p>Speaker: Jody Urquhart</p> <p>Moderator: Patrick Robertson, Trainer Development Manager, CTU</p> | UPTOWN/STATE/ROXY |
| WORKSHOP E (CLE) | <p>Foster Care and Child in Need of Services (CHINS)</p> <p>This session will touch on what the State is currently doing to facilitate relationships between the counties and the DCS offices. Also, hear what one county has done to create a relationship between themselves and their local DCS office.</p> <p>Panel: Angelica T. Carter, Chief Legal Counsel, CSB Laura A. Bernacki Stafford, Deputy Prosecutor, Porter County</p> <p>Moderator: Trevor Vinson, Communication Specialist, CTU</p> | ARMSTRONG/BEETHOVEN |

2016 INDIANA CHILD SUPPORT CONFERENCE AGENDA

| TIME | PROGRAM | ROOM |
|------|---------|------|
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Session rooms are subject to change. Please check the Registration Area for room changes.

THURSDAY, JUNE 16, 2016

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| 1:45 – 2:45 | BREAKOUTS | WORKSHOPS A – F |
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| WORKSHOP F (NO CLE) | Basic Locate | MCCARTNEY/MOZART |
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You just received notice that the address listed for your NCP is no good. Now what do you do? Join us for a panel discussion of best practices for locating “missing” NCPs.

Panel: Colleen Beville, IV-D Caseworker, Jennings County
 Jessica Brown, Support Supervisor, St. Joseph County
 Danetta Dorsett, IV-D Administrator, Brown County
 Gloria J. Lodics, Caseworker, Porter County

Moderator: Laura A. Bernacki Stafford, Deputy Prosecutor, Porter County

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| 2:45 – 3:00 | BREAK | CELEBRITY EAST |
| SPONSORED BY: ACCENTURE, CCB CHILD SUPPORT ENFORCEMENT, CORRISOFT, & XEROX | | |

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| 3:00 - 4:00 (CLE) | Case Law Update | CELEBRITY WEST |
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This session covers legislation and appellate decisions from Indiana over the last year. Important federal decisions and cases from other states may also be discussed.

Speaker: David Morris, Deputy Prosecutor, Marion County

Moderator: Samuel Ladowski, Deputy Prosecutor, Allen County

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| 4:00 – 4:45 | <i>Yoga Session</i> | MCCARTNEY/MOZART |
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♪ DANCE PARTY - IN THE ATRIUM ♪

Come celebrate 40 years of child support enforcement, friendships and fun at the “*Through the Decades*” dance. Everyone is encouraged to dress in their favorite fashion trend from the 70s, 80s, 90s or 2000s. There will be prizes for outstanding costumes. Join us at 7:00 p.m. for free soft drinks and food. Music will start at 8:00 p.m. until midnight, featuring *Rob’s Music Kingdom DJ*. Be sure to visit the photo booth sponsored by Shelley Septer, CCB.

This event is provided by the Radisson Star Plaza and our Platinum Sponsors: Accenture, CCB Child Support Enforcement, Corrisoft, and Xerox.

2016 INDIANA CHILD SUPPORT CONFERENCE AGENDA

| TIME | PROGRAM | ROOM |
|------|---------|------|
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FRIDAY, JUNE 17, 2016

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| 7:00 - 12:00 | REGISTRATION DESK OPEN | SOUTH LOBBY II |
| 8:00 – 9:15 | LIGHT FARE AND MINGLING | SOUTH LOBBY II |
| 9:15 – 9:45 | PLENARY - “ <i>Support the Kids</i> ” Honorable Mary Beth Bonaventura, Director, Department of Child Services | GRAND METROPOLITAN BALLROOM |
| 9:45 - 10:00 | BREAK | SOUTH LOBBY II |
| SPONSORED BY: AUCTOR, DNA DIAGNOSTICS CENTER, MAXIMUS, NORTHWOODS, & PROTECH | | |

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| 10:00 - 12:00 (CLE) | PLENARY – “ <i>Child Support Squares</i> ” | GRAND METROPOLITAN BALLROOM |
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Back by popular demand it’s time for Child Support Squares.... This session will be filled with excitement and a wealth of child support information. The Child Support celebrities will explore techniques designed to enhance child support collections and provide guidance in working child support cases both administratively and legally. There will also be Indiana specific trivia and other fun facts relevant to the 40th Anniversary of Indiana’s IV-D Program. Our great host, John Owens will display the interesting facts, and the celebrities will have an opportunity to showcase their child support knowledge. Join us as Buddy Hackett, Marty Allen, Wayland Flowers and many more child support celebrities discuss modifications, establishing paternity, statute of limitations and many more hot child support topics.

Panel: Robert Bishop, Deputy Prosecutor, Kosciusko County
Brent Cullers, Deputy Prosecutor, Marion County
Cheryl Jackson, Business Process Owner, CSB
Stephen “Joe” Jean, INvest Executive, Assistant Deputy Director, CSB
Tammie S. Johnson, Administrative Director, Allen County
Karla Mantia, Title IV-D Policy Liaison, IPAC
Jeff Obst, PMP, IT Project Manager Senior, CSB
Kevin Lynn Railings, Deputy Prosecutor, Elkhart County
Sheila Vinson, IT Business Manager, CSB
Bruce Wells, Deputy Prosecutor, Elkhart County
“*Mystery Guest*”

Master of Ceremonies: John Owens, Deputy Prosecutor, Marion County

Moderator: Laura A. Bernacki Stafford, Deputy Prosecutor, Porter County

HAVE A SAFE TRIP HOME!
HOPE TO SEE YOU NEXT YEAR!
2017 INDIANA CHILD SUPPORT CONFERENCE
JUNE 27-30, 2017
French Lick Springs Resort
French Lick, Indiana